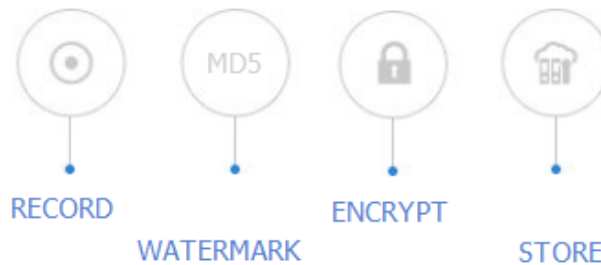




VTrack Compliance

Security



- VTrack Records Calls
- MD5 HASH are generated to digitally watermark the call
- Call are securely encrypted, using 128 bits, 3-DES encryption standards
- Encrypted calls are then stored in a 2003 compliance SQL database
- 3 level user access control to verify and control user interaction
- Comprehensive audit trail for event by event user logs
- Calls are locked down for 7 days (unable to delete)
- Calls stored indefinitely (HDD dependent) until archived or delete

POPI Act Requirements

Compliant

Storing Requirements,

Subject to exemptions provided for in POPI, personal information must not be retained (any) longer than (is) necessary for achieving the purpose for which the information was collected. In addition, if a responsible party has used the personal information of a data subject to make a decision about the data subject, it must retain the record for such period as may be required or prescribed by law or a code of conduct. If there is no law or code of conduct prescribing a retention period, it must retain the record for a period which will afford the data subject a reasonable opportunity to request access to the record. A responsible party must destroy or delete a record of personal information or de-identify it as soon as reasonably practicable after the responsible party is no longer authorised to retain the record.

Consumer Protection Act Requirements

Call records need to be kept for a minimum of 7 days.